

Carer Concession Card

Application/Renewal Form



Applicant Information (the applicant is the person with the disability)

Full Name: _____ Telephone (h): _____
(First Name) (Last Name)

Street Address: _____ (b): _____

Suburb: _____ State: _____ Postcode: _____ Date of Birth: _____

Occupation: _____ Email: _____

Nature of Disability: i.e. Physical, Intellectual, Head Injury, Psychiatric, etc.

Support Requirements (i.e. Assistance with Transfer, Toileting, Orientation, Communication, etc.)

What are your support requirements (ie what services/support do you require from a carer whilst you are seated on the plane)?

Declaration

I declare that I have read the eligibility details and the terms and conditions and agree to abide by them. I declare that I am unable to travel without assistance of a full time carer and that the information provided above is true and accurate. I accept the terms and conditions of the Carer Concession Card and understand and agree to abide by them.

Signed by the applicant: _____

Payment Details

A \$27.50 (including GST) administration fee is applicable for individuals applying for the Carer Concession Card. Please enclose cheque payable to Nican or fill in the credit card details below:

Credit Card Type: (tick which) Mastercard Visa Bankcard Other: _____

Name on Credit Card: _____ Signature: _____

Credit Card Number: _____ Expiry Date: _____

Receipt required for taxation purposes (tick)

Assessing Officer

I _____ of _____ have sighted the completed application form, the photo of the applicant, and have assessed the applicant and agree that he/she meets the criteria of the program.

Contact phone number: _____ Email: _____

Signed by the Assessing Officer: _____ Date: _____



Eligibility Details and Terms and Conditions

Eligibility

The applicant must be a person with significant support requirements who through a physical, sensory, intellectual, psychiatric disability or head injury is unable to travel without the full time assistance of a carer.

To be eligible for the Carer Concession Card, the applicant must require assistance beyond that which Qantas Airways Limited (Qantas) staff can provide on the flight. Upon request, Qantas staff can provide assistance with transfers, mobility and orientation.

Terms and Conditions

1. The Carer Concession Card (Card) entitles the registered bearer of the Card (Cardholder) and one nominated carer (Carer) to a percentage reduction off the following Australian domestic and New Zealand domestic airfares (Eligible Flights):
 - (a) Fully Flexible Economy Airfares;
 - (b) Flexi Saver Economy Airfares;
 - (c) Super Saver Economy Airfares; and
 - (d) Business Class Airfares.

Details of the discounts can be found on the Nican website. All discounts are subject to booking class availability. Discounts are subject to change without notice. Discounts are not available on Red e-deals or in conjunction with any other concessional fare, for example, fares for children or seniors.
2. Fare conditions apply. All Eligible Flights are subject to Qantas' General Conditions of Carriage.
3. The Cardholder must nominate a Carer to provide assistance to the Cardholder while travelling on an Eligible Flight. A Cardholder may have a selection of Carers and different Carers may be used on different Eligible Flights. Whichever Carer travels with the Cardholder, the same Card may be used. Each Carer does not have to have a separate Card.
4. Qantas airport staff and cabin crew will continue to provide assistance for the Cardholder within Qantas' policies and procedures. The Carer will provide all the additional support requirements and, if requested, must also assist Qantas staff with providing services to the Cardholder.
5. The Cardholder and the nominated Carer must travel together on all Eligible Flights.
6. The Qantas flight bookings for the cardholder and their nominated carer must be made at the same time and both bookings must be made using the Nican card in order to obtain the discount. The Nican card number must be quoted at the time of booking. Bookings must be made directly with Qantas and the Qantas booking fee is not payable for bookings made using the Nican card.
7. The Card must be carried by the Cardholder at all times when travelling on Eligible Flights and must be produced on demand.
8. The discounts do not apply to flights operated by any of Qantas' alliance partners.
9. The Card is valid for three years from the date of issue and is non-endorsable, non-transferable and non-refundable. The Card remains the property of Nican and Qantas and must be returned on demand.
10. Misuse of the Card could result in forfeiting, without a refund, any tickets purchased using the Card and cancellation and removal of the Card. Persons found guilty of misuse of the Card will not be eligible to apply for another Card.
11. Nican reserves the right to refuse an application.
12. Subject to applicable laws, Qantas:
 - (a) reserves the right at all times and on 60 days prior notice to make any changes (whether material or otherwise) to the Qantas Carer Concession Card Program (Program) and to these terms and conditions;
 - (b) may, at any time and on 60 days prior notice, terminate or suspend the Program; and
 - (c) will not be liable for any loss or damage suffered by any Cardholder or Carer as a result of such changes or the termination or suspension of the Program.

Notice will be given on the Nican website.

13. A photo of the applicant must accompany the application form. The application form must be authorised by a medical health professional or, in the case of a child, a special needs teacher, who sees the applicant on a regular basis. Contact Nican for assistance in determining an appropriate medical health professional.
14. Information provided will only be used by Nican for the purposes of administering the Program. Cardholders authorise Nican to provide their information on their application form and other information to Qantas for the purposes of administering the Program. On request, Nican will provide Cardholders with access to and the ability to correct their personal information held by Nican. Details of financial transactions may be viewed by an appointed auditor as required by law.
15. Send the completed application and small passport style photo to Nican PO BOX 110, Mitchell, ACT, 2911, Australia

Office Information

Application Number: _____ Card Number: _____

Approved: _____ Date of Issue: _____

When planning your holiday, call Nican on 1800 806 769 for free information on accessible accommodation, attractions, tour operators and transport.